

FOR OUR TEAM



Sustainability training for all team members



Transport schemes to encourage environmentally friendly commutes



Company sustainability committee & hotel green teams



Mental health policy to support team members

FOR OUR GUESTS



Digital media platform for newspapers & magazines



Paperless check-in & billing



Incentives for guests to opt-in for eco-housekeeping (COMING SOON)

GOOD
TODAY
BETTER
TOMORROW

FOR OUR HOTELS



3% Energy & Water consumption reduction target every year

70% Waste Recycling minimum target

Renewable Electricity* used in almost all hotels (excluding Liverpool)

*95% generated by wind



Chemical free Stabilised Aqueous Ozone cleaning in bedrooms and public areas. Enzyme based environmentally friendly cleaning products used in kitchens



Systematic removal or replacement of all single-use plastics and all products that use non sustainable palm oil from our hotels and supply chain

Malmaison



THE BURNT CHEF PROJECT is our company supported charity